

March 27, 2024

**INSTITUTE FOR HEALTH CARE IMPROVEMENT**  
 53 STATE ST FL 18  
 BOSTON MA 02109-2820

**Wire and ACH Account Instructions**

This letter serves as confirmation that **INSTITUTE FOR HEALTH CARE IMPROVEMENT** has an active account with Citizens Commercial Banking, as of **June 2003**. The information below is for processing wire and Automated Clearing House (ACH).

**Supplier's Bank Information**

<b>Mailing address:</b>	Citizens Commercial Banking 1 Citizens Drive Riverside, RI, 02915
-------------------------	---

**Domestic/International Wire Transfer Instructions**

<b>Transit Routing Number:</b> <i>(for domestic use)</i>	011500120
<b>SWIFT Code:</b> <i>(for international use)</i>	CTZIUS 33
<b>Account Number:</b>	1137524313
<b>Bank Administrative Contact:</b>	Wire Department, 1-877-471-1961

**ACH Instructions**

<b>Transit Routing Number:</b>	211070175
<b>Account Number:</b>	1137524313
<b>Bank Administrative Contact:</b>	ACH Department, 1-800-883-4224

If you have any questions, please do not hesitate to contact me directly at 1-888-211-4057 x 1481 Monday through Friday, 8:30 a.m. – 5 p.m. ET) or the broader team (Monday through Friday, 7 a.m. – 7 p.m. ET).

Thank you for choosing Citizens.

Sincerely,



Stephanie Sebastiao  
 Commercial Priority Services Specialist  
 Citizens Commercial Banking

1 Citizens Drive  
 Riverside, RI 02915  
 888-211-4057 Ext 1481



GRACE HALL NOTARY PUBLIC - RHODE ISLAND ID # 768760 MY COMMISSION EXPIRES 05/17/2026
---

